

Creating file exceptions for the most popular anti-virus programs:

Below is a list of the most commonly available anti-virus programs in use today. Under each anti-virus heading there is a hyperlink that will take you to the respective AV site where you will find step by step instructions on how to set exceptions so it does not interfere, delete or quarantine files when using or updating WTR Browser, Squawker and Mariner.

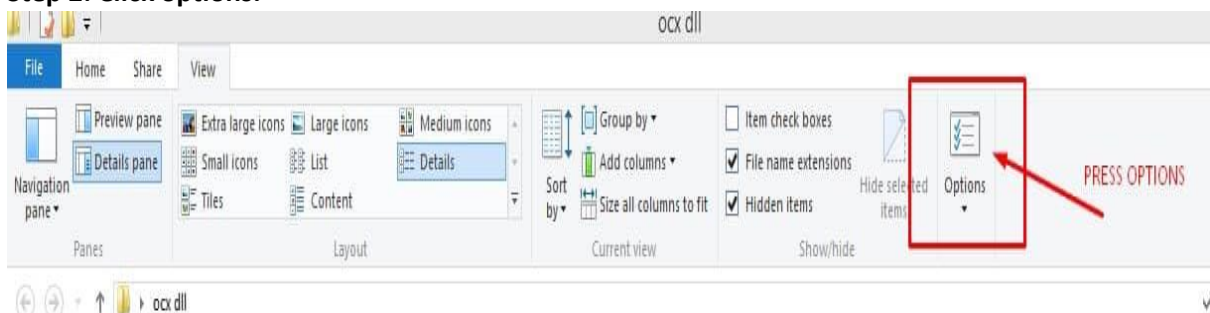
If you do not see your anti-virus listed, then please let us know and we can add that to the below listing. It is also worth pointing out that most Anti-virus vendors have multiple versions such as Home, Professional, Business etc. or you may be using an older version for example 'Bit-Defender 2016. If this is the case, then you might need to search for 'creating an exception for (the version you use)'. In the below list we have tried to give solutions for the latest versions.

First of all you will need to make sure you can view hidden files and folders. Below is how you can check this and change.

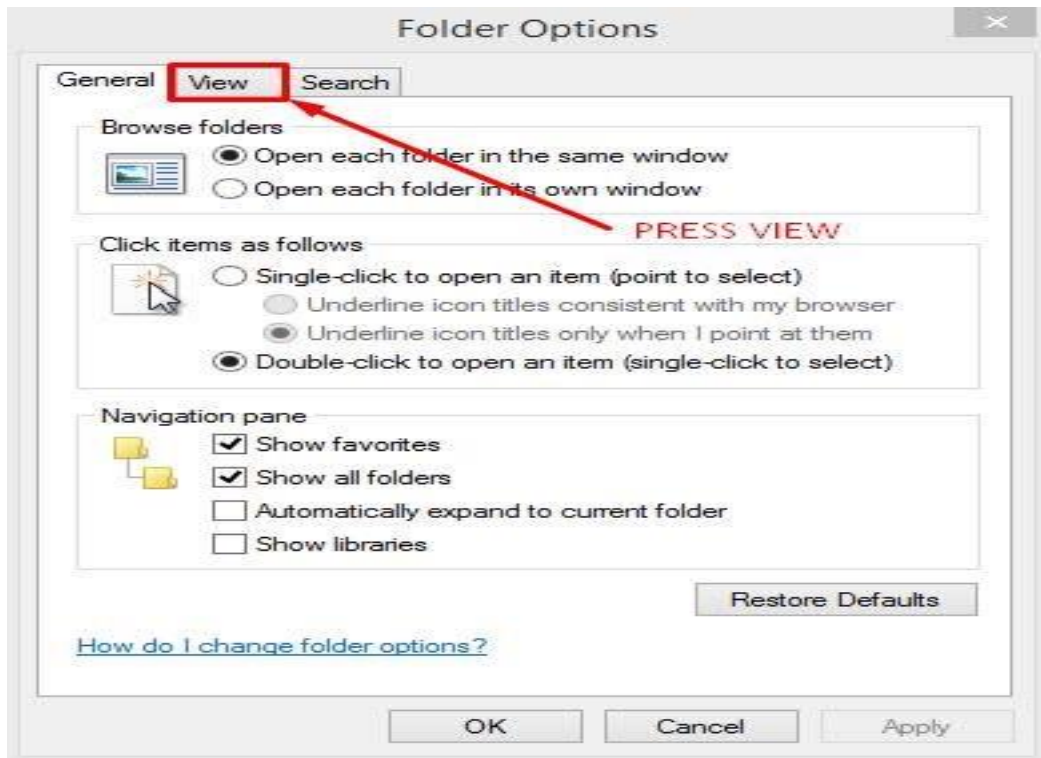
Step 1: Open any folder and click view on the top menu bar.



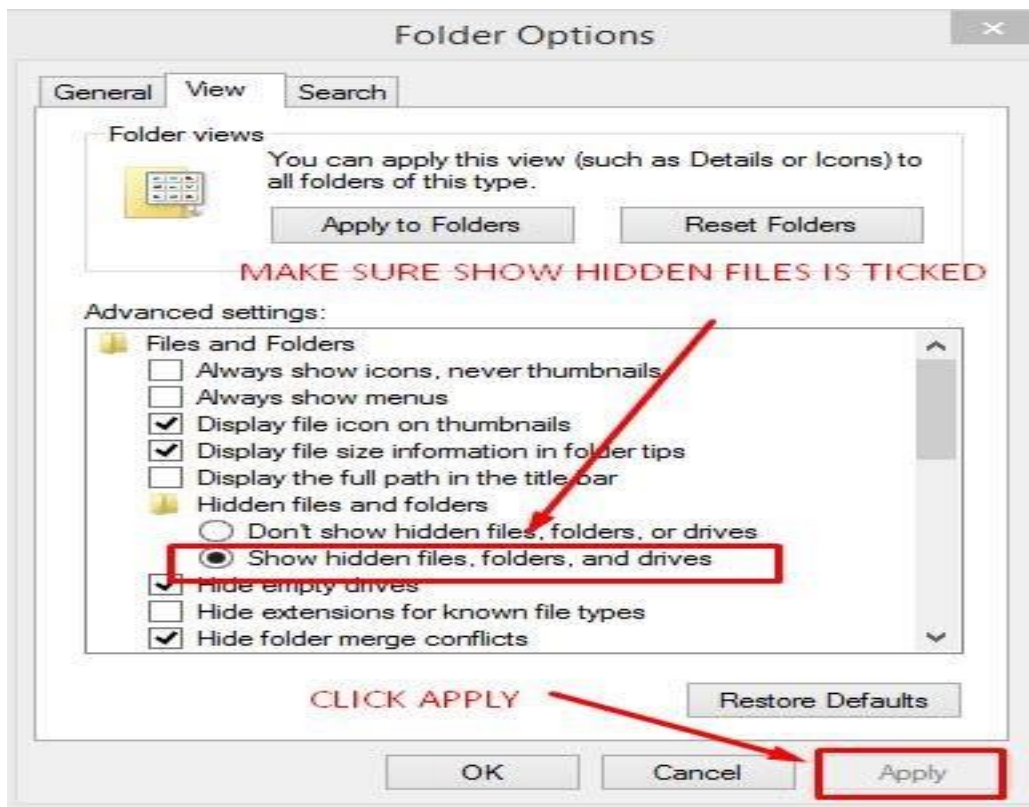
Step 2: Click options.



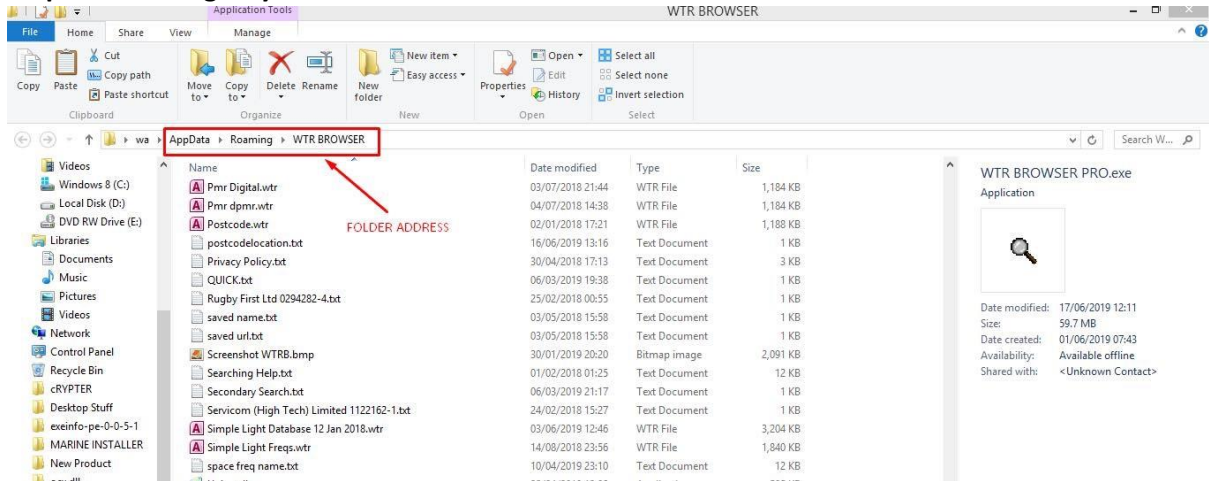
Step 3: Press view on the top menu bar.



Step 4: Select show hidden files, folders and drives.



Step 5: This will give you the folder address.



The folder address should be yourpcname/appdata/roaming/WTR BROWSER

- **McAfee Anti-Virus:**

Solution = [Creating a McAfee exception](#)

- **Symantec Anti-Virus:**

Solution = [Creating a Symantec exception](#)

- **AVG Anti-Virus:**

Solution = [Creating an AVG exception](#)

- **Norton Anti-Virus:**

Solution = [Creating a Norton exception](#)

- **Bit-Defender:**

Solution = [Creating a Bit Defender exclusion](#)

- **Windows Defender (Win 10)**

Solution = [Creating a Windows Defender exception](#)

- **Sophos:**

Solution = [Creating a Sophos exception](#)

- **Total AV:**

Solution = [Creating a Total AV exception](#)

- **Avast:**

Solution = [Creating an Avast exception](#)

- **Malwarebytes:**

Solution = [Creating a MalwareBytes exception](#)

- **ESET Anti-Virus**

Solution = [Creating an ESET Exception](#)